Implementation

Up-to-date Backend Support to Maintain your Agency's Operational Efficiency.

The implementation of a new electronic medical record (EMR) system is a heavy lift for any organization. You're bound to face roadblocks and have numerous questions as you learn the technology and build out your new system. This can be very challenging in light of day-to-day work demands and not knowing what structure best fits your operations. Ultimately, you need a resource that can assist you through this process to deliver optimal results.

Real solutions are tailored. Our team provides affordable, comprehensive and customized post-acute care consulting services that are scalable to your company's unique needs.

Who
A home health and/or hospice agency implementing a new EMR.

What
MHA will guide and facilitate the implementation process to ensure optimal use, ease, adoption, and scalability.

Why
You need a dedicated resource to ensure success. We've been through hundreds of implementations. We understand the big picture and best practices.

Result
Increased efficiency, productivity, and adoption, which is invaluable.

maxwellhca.com   866-601-2642   sales@maxwellhca.com

Implementation

Challenge

Your organization decided to invest time and money to implement a new EMR. You'll be faced with two primary challenges: 1. Your organization will be fully prepared to handle the complexities of a disaster as you integrate. In many cases your internal definitions may vary with your new vendor's. Unfortunately, you may not realize the disparity until implementation is complete. Furthermore, it's often difficult to answer questions without context - without the why. Since your agency is new to this EMR, you don't know how your preliminary input will affect the big picture until you're up and running - and that's too late. 2. You may have designated an internal point person to spearhead implementation, but he or she already has a full-time job within your agency. That team member will not have the time required to successfully implement an EMR and fulfill his or her day-to-day responsibilities.

Solution

MHA team members have served as personal EMR implementation project managers in hundreds of implementations with various EMRs. We know the big picture. We know the vendors' definitions. Equipped with our vast experience, we will leverage our dynamic Lean Six Sigma process to examine your existing workflows, terms and roles to ensure alignment and success with the least disruption to your organization.

Results

It's a seamless adjustment for your team when your EMR implementation considers your agency's existing processes, labels and roles. Additionally, by inputing correct and relevant data from the get-go, your reports will be accurate and timely - allowing you to effectively measure, manage, and scale. The benefits are invaluable.

People. Process. Technology.

maxwellhca.com   866-601-2642   sales@maxwellhca.com

Ver: 1P_202208.2